

EXTERIOR HOME INSTALLATIONS

As part of the network installation, our team will be bringing a cable up to the exterior of your home. This process is mandatory, and will not require much involvement from you, the homeowner, other than your knowledge and understanding of the requirements.

First, we ask for your patience and understanding with our work crews and their installation schedule. We will be bringing fiber optic cabling to each home in a predetermined order based on where cabling on the road has been completed. With that in mind, we ask that you let our work crews perform the outside installation on your property, even though there may be very little warning before their arrival. We will make every effort to provide as much notice as possible prior to our arrival, but we ask for your understanding that plans may change due to a variety of factors.

The outside installation will consist of our team bringing a cable from the street to your home, via an aerial or underground route. By now, you should be familiar with how your home will be cabled (aerial, underground, or both), and you should have shared that information with us. If you have not, please be sure to reach out to us and let us know. If we do not have information on your home, it will be passed by until we know what to expect. There is new contact information available on the last page of this mailer.

If the distance from the last pole on the street to your home requires cable that is longer than 300 feet, there will be an additional fee for installation. This fee is calculated simply as \$1 per foot after the first 300 feet. We have the estimated distance for each home, so if your home requires an additional fee, we'll be in touch with you soon!



Find more information at:

matrixconnectedfiber.com